# Pharmacy Error Tracker

# Use Case 8: Send report to contacts

1. Brief Description

When a supervisor

Wants to send a report to the contacts, they select either individual contacts or whole roles

So that the desired contacts can receive the reports.

1. Actors
   1. Supervisor

* A user of the system with additional rights to view and report on the error data.

1. Pre-Conditions
   1. A supervisor wants to send a report to one or more contacts
   2. There is at least one contact in the mailing list.
2. Normal Flow

The use case begins when the supervisor opens the mailing list page.

|  |  |
| --- | --- |
| Actor | System |
| 1.1: The supervisor selects the option to send a report. | 1.2: The server sends the supervisor a list of contacts and a list of contact roles. |
| 2.1: The supervisor selects one of more contacts and/or roles to send the report to. |  |
| 3.1: The supervisor writes or uploads a report to send and sends it. | 3.2: The server checks the subject field, and if empty, adds the subject: “(No subject)”. |
|  | 3.2: The server sends the report to the email addresses of the selected contacts. |

The use case ends.

1. Alternate Flows
   1. Failure flow 1

If at step 1.2 of the normal flow there are no contacts, then:

|  |  |
| --- | --- |
| Actor | System |
|  | 1.2.1: The server sends an error message to the user, indicating the problem. |

* 1. Failure flow 2

If at step 3.2 of the normal flow the report fails to be sent, then:

|  |  |
| --- | --- |
| Actor | System |
|  | 3.2.1: The server sends an error message to the user, indicating the problem. |

* 1. User abandoning use case

If at any step of the normal flow the user attempts to close the page, then:

|  |  |
| --- | --- |
| Actor | System |
|  | 3.1: The system creates a pop-up prompt asking the user if they want to discard the details entered so far. |
| 3.2 The user confirms they wish to close the page. | 3.3 The page is closed and all details entered are discarded. |

1. Post-conditions
   1. The contacts should receive the reports in their email inbox.
2. Special Requirements
   1. The system should auto-fill the email subject field with the following:  
      “Pharmacy Error Tracker report by [Supervisor Name] – [Date]”